

Velocity@ocbc User Request Form (only for existing Velocity@ocbc subscribers)

Please complete this form and submit it to your nearest OCBC Bank branch.

We will process your request within 5 working days upon receipt of this form.

Company Details (compulsory to be filled)	
Company Name	
Contact Person Name	
Contact No.	
Velocity@ocbc Organisation ID	

Section 1: Password/Digipass (if applicable)	
<input type="checkbox"/> Re-issue Password (Forgotten password, please issue new pin mailer)	User Name _____
<input type="checkbox"/> Defective Digipass (Digipass enclosed, please issue a replacement)	Digipass Serial No. _____ (Located at reverse side of the Digipass)
<input type="checkbox"/> Loss of Digipass (Please issue a replacement and debit RM50 from our account for each replacement)	User Name _____

Section 2: Account(s) to be Tagged/Deleted (if applicable)					
Add	Del		Add	Del	
<input type="checkbox"/>	<input type="checkbox"/>	_____	<input type="checkbox"/>	<input type="checkbox"/>	_____
<input type="checkbox"/>	<input type="checkbox"/>	_____	<input type="checkbox"/>	<input type="checkbox"/>	_____
<input type="checkbox"/>	<input type="checkbox"/>	_____	<input type="checkbox"/>	<input type="checkbox"/>	_____

Section 3: List of Authorised Users to be Added/Deleted (if applicable)						
(Please tick one ✓)			User's Full Name (as per NRIC)	Issue Digipass	Services to be tagged to Users (complete only if applicable)	
Add	Delete	Edit			Yes ¹ / No ²	<input type="checkbox"/> Administrator <input type="checkbox"/> Account Inquiry
				Yes ¹ / No ²	<input type="checkbox"/> Administrator <input type="checkbox"/> Account Inquiry	<input type="checkbox"/> Creator <input type="checkbox"/> Authoriser
				Yes ¹ / No ²	<input type="checkbox"/> Administrator <input type="checkbox"/> Account Inquiry	<input type="checkbox"/> Creator <input type="checkbox"/> Authoriser
				Yes ¹ / No ²	<input type="checkbox"/> Administrator <input type="checkbox"/> Account Inquiry	<input type="checkbox"/> Creator <input type="checkbox"/> Authoriser
				Yes ¹ / No ²	<input type="checkbox"/> Administrator <input type="checkbox"/> Account Inquiry	<input type="checkbox"/> Creator <input type="checkbox"/> Authoriser

Section 4: Velocity@ocbc Primary Contact (OCBC will contact the Velocity@ocbc Primary Contact for any future issues related to Velocity@ocbc)						
Add	Delete	Full Name	Telephone	Fax	Mobile	Email Address
✓						
	✓					

Section 5: Authorised User (For Basic Plus Service Package only)								
(Please tick one ✓)			User's Full Name (as per NRIC)	Issue Digipass	Mobile Number (only Singapore & MY registered mobile phone nos. are eligible)	Email Address	Account Inquiry	Creator / Authoriser
Add	Delete	Edit						
				Yes ¹ / No ²			✓	✓
				Yes ¹ / No ²			✓	✓

*Please note that RM50 will be debited from respective company account for each new Digipass issued, except for defective Digipass.

 Authorised Person
 Date:

 Authorised Person
 Date:

 Authorised Person
 Date:

 Note 1- Issue us a new Digipass for this Authorised User and debit our account for RM50 per Digipass.
 Note 2- We have spare/unused Velocity@OCBC digipass(es) and do not require any more digipass(es)

For Bank Use Only		
Signature Verified/Date	Input By/Date	Verified By/Date